
Abstract

The issues that school counselors faced during the COVID-19 pandemic

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The purpose of this study was to understand the problems faced by school counselors (SCs) during the COVID-19 pandemic, to examine how SCs can effectively perform their duties, and how to support SCs in emergency situations. A questionnaire survey was conducted on 143 SCs asking about the problems and difficulties they faced in performing their SC duties. As a result, the following became clear: 1) difficulties in the performance of SCs' duties, 2) issues related to online facilities and environments, 3) difficulties in understanding psychological influences, 4) issues related to SCs' work systems, and 5) issues related to information sharing. In response to these issues, it was shown that it is necessary to create guidelines for the use of online tools, and that SCs should develop the ability to use online tools well and use them creatively to compensate for any disadvantages of their work arrangements. In addition, it was shown that it is necessary to establish an online site where SCs can share information.

Keywords: school counselor, the COVID-19 pandemic, school counselor duties
